

Cora Systems Limited – Sub-Contractors and Processors

V1.1 - July 2024

Subcontractor/Hosting provider	Service	Location	Sub-processor/type of personal data	Data Transfer Mechanism
Microsoft Azure	Hosting and backup provider subject to https://www.microsoft.com/licensing/terms/productoffering/MicrosoftAzure/MOSA	Customers can choose depending on their location Choose the Right Azure Region for You Microsoft Azure	No	n/a
Cora Systems US Inc	Customer Support	US	Yes: Name and e-mail address on the ticket, otherwise it depends on the nature of the ticket and personal data Customer uploads to its PPM instance.	Standard Contractual Clauses
Freshworks Inc.	Support ticketing	US, India, EU, UK	Yes: Name and e-mail address on the ticket, otherwise it depends on the nature of the ticket and personal data Customer uploads to its PPM instance.	Standard Contractual Clauses
Cora Systems Limited UK Branch	Professional Services, Sales, Development, Security	UK	Yes: name, e-mail, phone, job title and location	Adequacy Decision
The Project Foundry Limited	Professional services support (only relevant to certain implementation projects)	Ireland	Yes: name, e-mail, phone, job title and location.	n/a
CODX Solutions D.O.O	Development resource	Croatia	No	n/a
Opstalent Spółka z ograniczoną odpowiedzialność	Development resource	Poland	No	n/a

cią spółka komandytowa				
Boomi LP	Integration provider (only applies if Customer purchases applicable integration services)	Customer can choose between US or EEA depending on their location	Yes: name, e-mail, phone, job title and location.	n/a
Twilio	SendGrid SMTP	US	Yes: e-mail address	Standard Contractual Clauses Supplier Data Protection Addendum (twilio.com) (Schedule 3)
Scrumconnect Limited	Development resource	India, UK	No	n/a
Pendo.io Inc	Optional add on application	EEA or US	No	n/a