



Cora Sub-Contractors, processors & Third Party Products

3rd July, 2026

The Power of Predictability

Sub-Processor	Service	Location	Type of personal data	Data Transfer Mechanism
Microsoft Azure	Hosting and backup provider subject to https://www.microsoft.com/licensing/terms/productofferings/MicrosoftAzure/MOSA	Customers can choose depending on their location Choose the Right Azure Region for You Microsoft Azure	Yes - Customer Personal Data, created by customer and stored in the cloud, or shared with Cora during the provision of support	n/a
Cora Systems US Inc	Customer Support	US	Yes: Name and e-mail address on the ticket, otherwise it depends on the nature of the ticket and personal data Customer uploads to its PPM instance.	Standard Contractual Clauses
Freshworks Inc.	Support ticketing	US, India, EU, UK	Yes: Name and e-mail address on the ticket, otherwise it depends on the nature of the ticket and personal data Customer uploads to its PPM instance.	Standard Contractual Clauses Refreshing Cloud Business Software - Freshworks Data Processing Addendum
Cora Systems Limited UK Branch	Professional Services, Sales, Development	UK	Yes: name, e-mail, phone, job title and location	Adequacy Decision
Twilio	SendGrid SMTP notifications	US	Yes: e-mail address	Standard Contractual Clauses Supplier Data Protection Addendum (twilio.com) (Schedule 3)
Claude by Anthropic	Generative AI provider	US	Yes: Name and e-mail address, otherwise it depends on the nature of the ticket and personal data Customer uploads to its PPM instance.	Standard Contractual Clauses https://www.anthropic.com/legal/data-processing-addendum

Sub-Contractor	Service	Location	Sub-processor/type of personal data	Data Transfer Mechanism
CODX Solutions D.O.O	Development resource	Croatia	No	n/a
Program Planning Professional Inc	Professional services support (only relevant to certain non-EMEA implementation projects)	US	n/a	n/a
Intra Management Solutions, Inc	Professional services support (only relevant to certain non-EMEA implementation projects)	US	n/a	n/a

Third-Party Products	Service
Boomi, LP	iPaaS provider subject to MSA Boomi
Pendo i.o Inc.	Software Experience Management Platform, subject to Pendo Software Services Agreement
n8n	iPaaS provider subject to https://n8n.io/legal/master-enterprise-terms/